

LASCO REMOTE ASSISTANCE

QUICK START GUIDE – ANDROID

V 0.1

07.07.2020



LASCO REMOTE ASSISTANCE

DOWNLOAD LINK

Android



<https://apple.co/3gtz0oa>



LASCO REMOTE ASSISTANCE

LOGIN

The screenshot shows a mobile application interface for logging in. At the top, the status bar displays the time 16:01:19, signal strength, and 36% battery. The main content area features the Lasco logo at the top center. Below the logo are two input fields: 'Nutzername / E-Mail' and 'Passwort'. A red 'LOGIN' button is positioned below the password field, with a 'LOGIN MIT QR-CODE' button underneath it. At the bottom of the form, there are links for 'Passwort vergessen', 'Kein Account? Kontaktieren Sie uns', and 'Impressum, Nutzungsbedingungen und Datenschutz'. Three callout boxes provide instructions: 'Enter e-mail address' points to the first input field, 'Enter password' points to the second input field, and 'After entering e-mail and password click on login to log in' points to the 'LOGIN' button.

Enter e-mail address

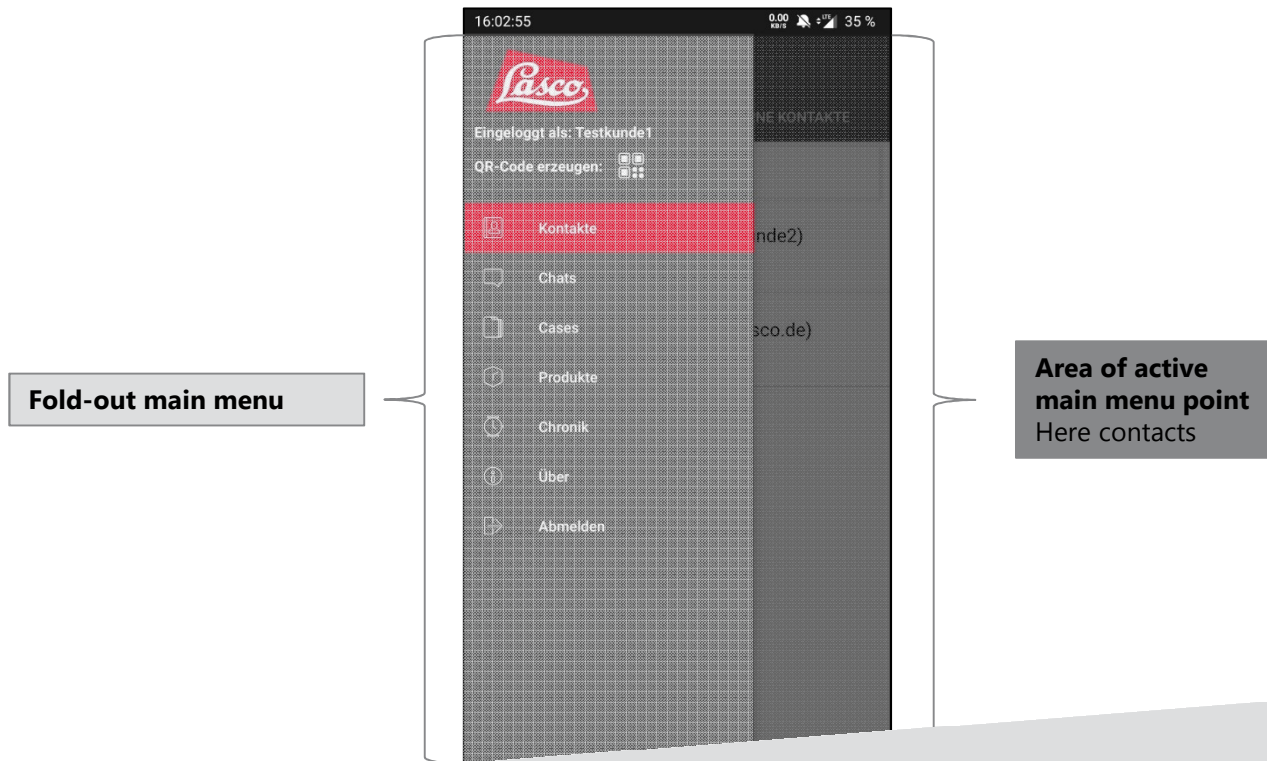
Enter password
Initial password will be informed by LASCO

After entering e-mail and password click on login to log in



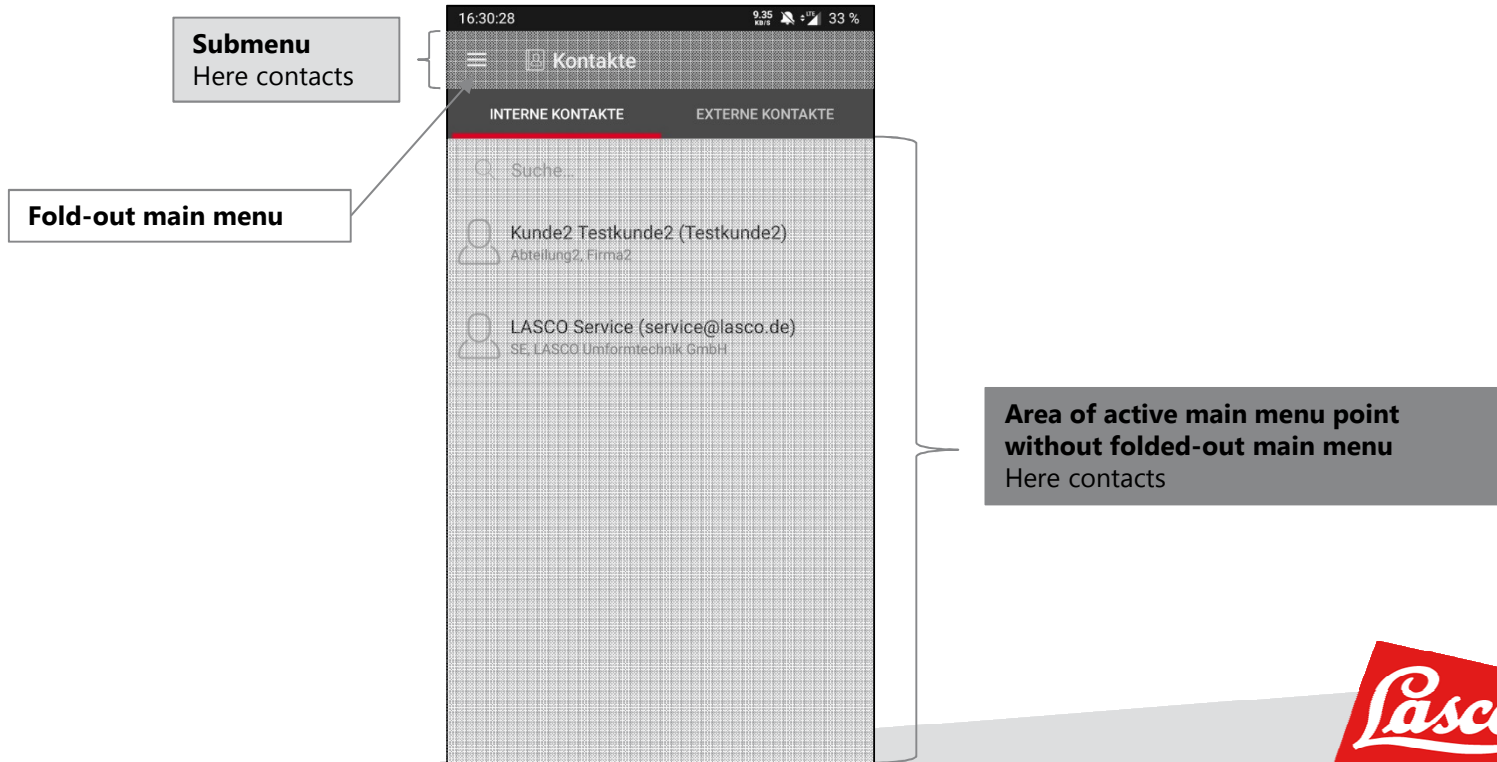
LASCO REMOTE ASSISTANCE

GENERAL OPERATING CONCEPT – MAIN MENU, ACTIVE MAIN MENU POINT



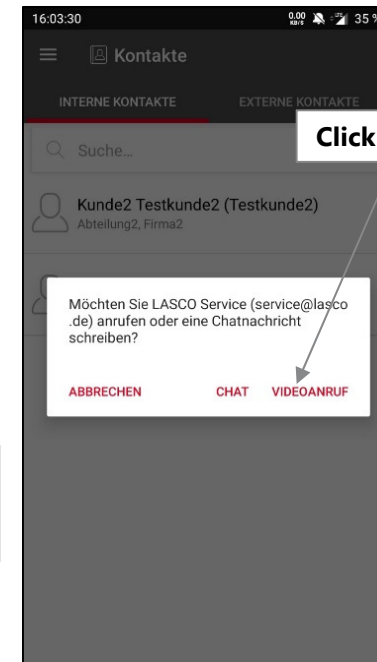
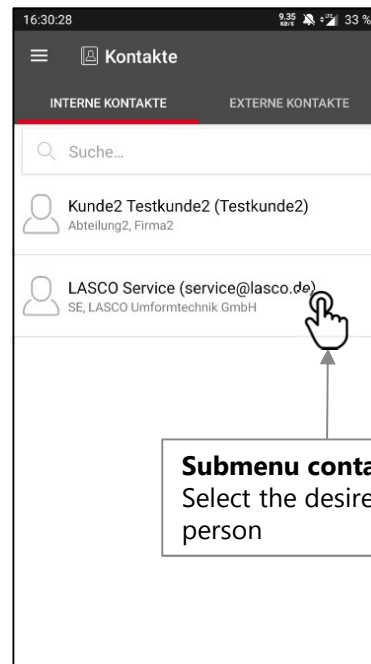
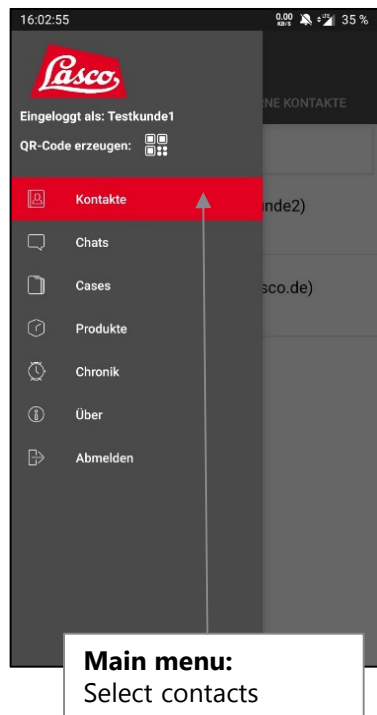
LASCO REMOTE ASSISTANCE

GENERAL OPERATING CONCEPT – ACTIVE MAIN MENU POINT, SUBMENU



LASCO REMOTE ASSISTANCE

CALL SOMEONE



LASCO REMOTE ASSISTANCE

OPTIONS DURING THE CALL

The image shows a video call interface with a central video feed of a mechanical part. On the left and right sides are control bars with various icons. Annotations with arrows point to specific icons and a menu on the right side.

- Fold-out menu** (Left bar, top right arrow)
- Finish video call** (Left bar, red phone icon)
- Take a picture** (Left bar, camera icon)
- Stop video transmission** (Left bar, three horizontal lines icon)
- Microphone on/off** (Left bar, microphone icon)
- Video on/off** (Left bar, video camera icon)
- Fold-out menu** (Right bar, top left arrow)
- Selection of the user whose camera is transferred in the middle of the screen** (Right bar, top profile icon with green dot)
- Add participant to video call** (Right bar, plus sign icon)



LASCO REMOTE ASSISTANCE

OPTIONS DURING THE CALL

The image shows a screenshot of a mobile application interface for remote assistance. The central part of the screen is a video feed showing a close-up of a metal bolt. The interface is framed by a dark grey border containing various control icons. On the left side, there are three call control options with arrows pointing to their respective icons: 'Flashlight on/off' (flashlight icon), 'Change main / front camera' (camera icon with arrows), and 'Create case from video call' (document icon with a plus sign). On the right side, there are icons for back navigation, a red video call status indicator, a profile icon, and a plus sign. At the bottom, there are icons for a thumbs up (like) and a red circular icon with a plus sign. Three callout boxes with arrows point to these bottom icons: 'Add annotation into video call' points to the red circular icon, and 'Change colour in annotation' points to the thumbs up icon.

Flashlight on/off

Change main / front camera

Create case from video call

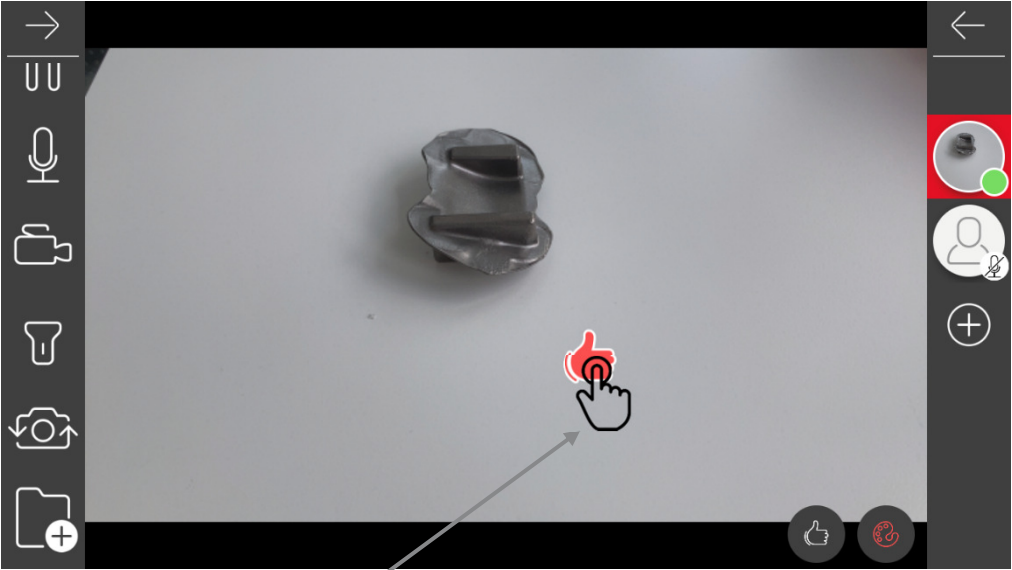
Add annotation into video call

Change colour in annotation



LASCO REMOTE ASSISTANCE

OPTIONS DURING THE CALL

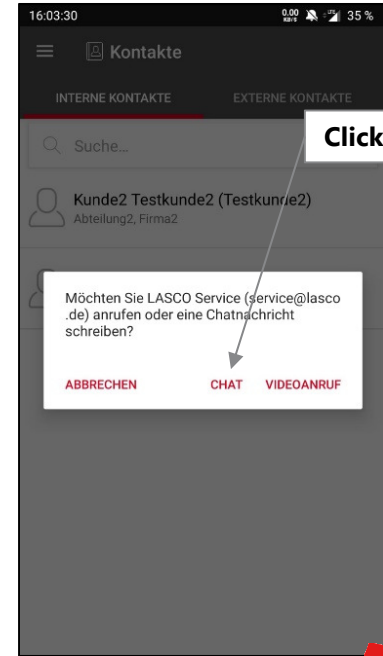
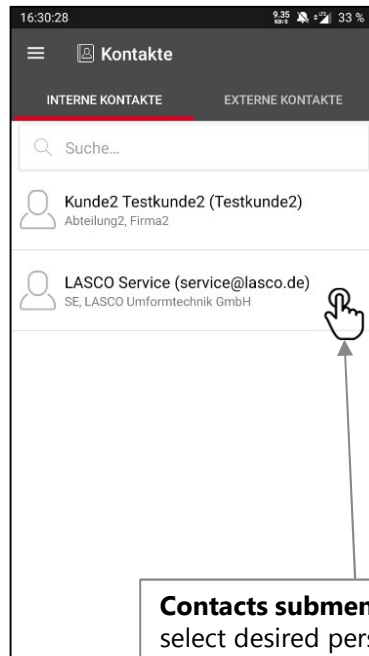
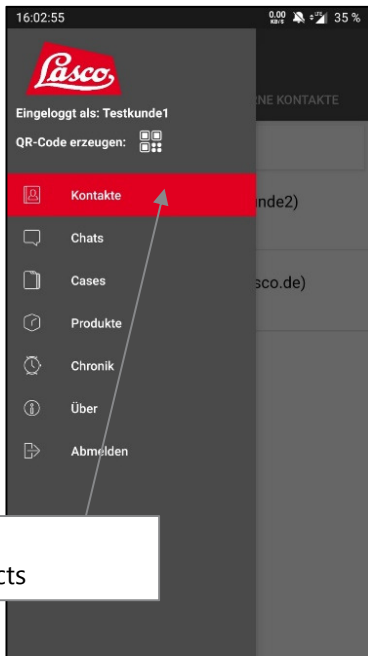


Annotation in video call
Place by clicking



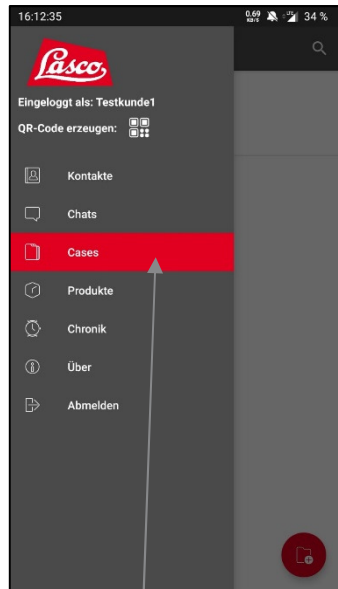
LASCO REMOTE ASSISTANCE

CHAT WITH SOMEONE



LASCO REMOTE ASSISTANCE

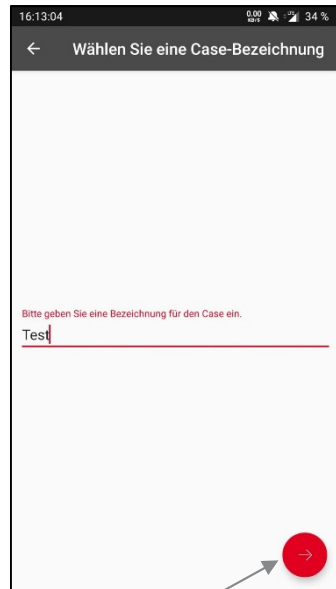
CREATE A CASE



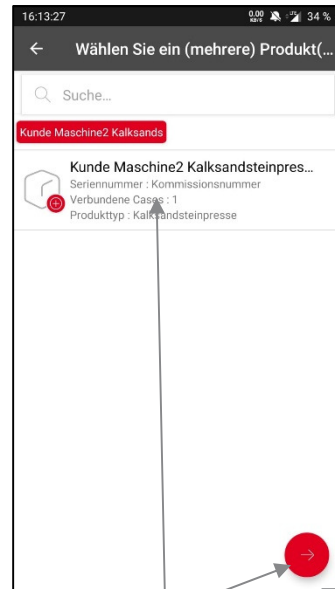
Main menu:
Select cases



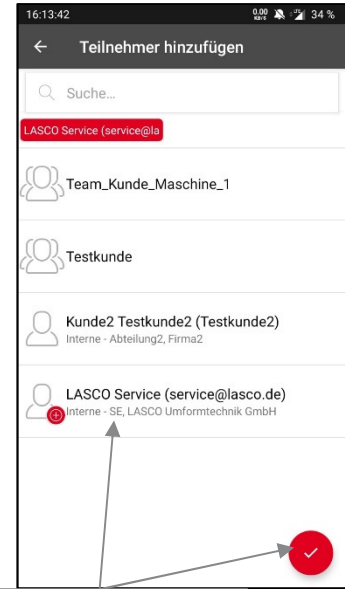
Create new case



Set case name and click on arrow symbol



Assign case to your machine and confirm with hook symbol

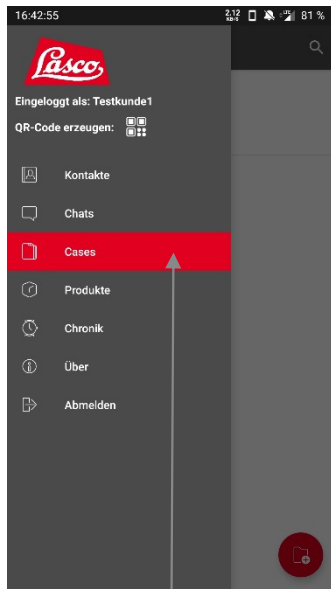


Select participant and confirm with hook symbol

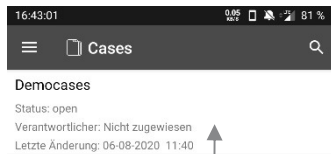


LASCO REMOTE ASSISTANCE

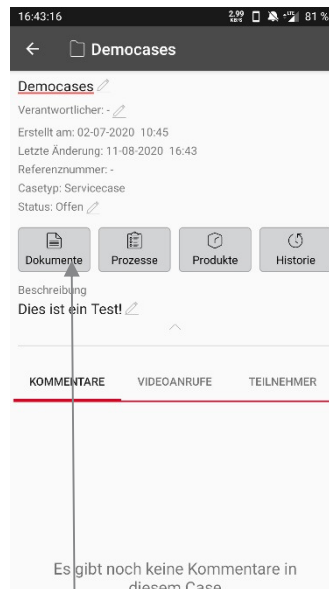
ADD IMAGES OR VIDEOS TO A CASE



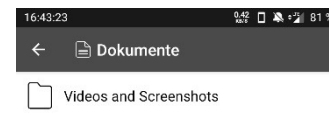
Main menu:
Select cases



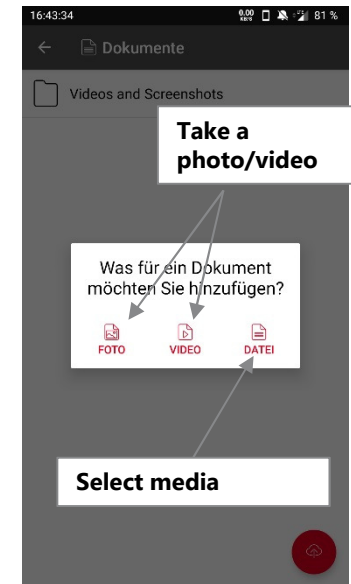
Select case



Click on „Documents“



Click on Upload



LASCO UMFORMTECHNIK
WERKZEUGMASCHINENFABRIK

