

LASCO REMOTE ASSISTANCE

QUICK START GUIDE – APPLE iOS

V 0.1

07.07.2020



LASCO.COM

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DOWNLOAD LINK

iOS

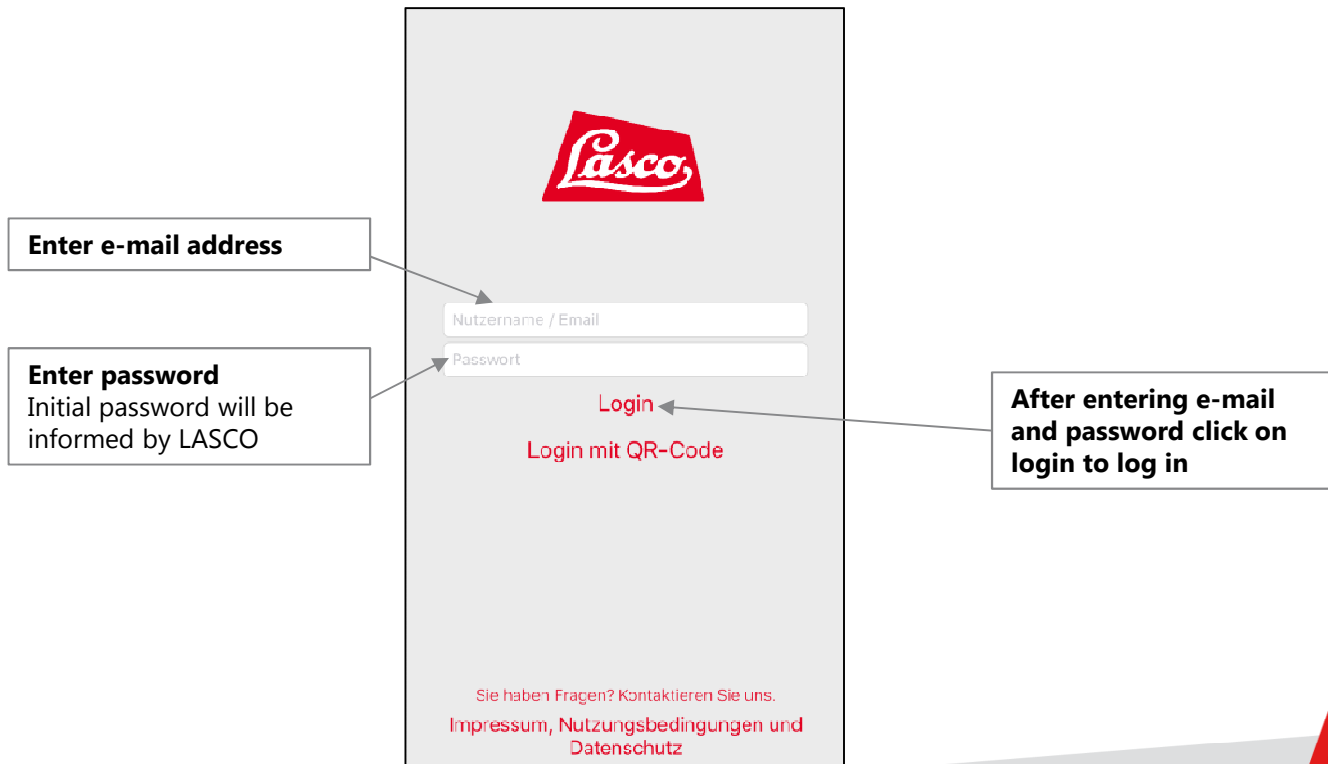


<https://apple.co/3gtz0oa>



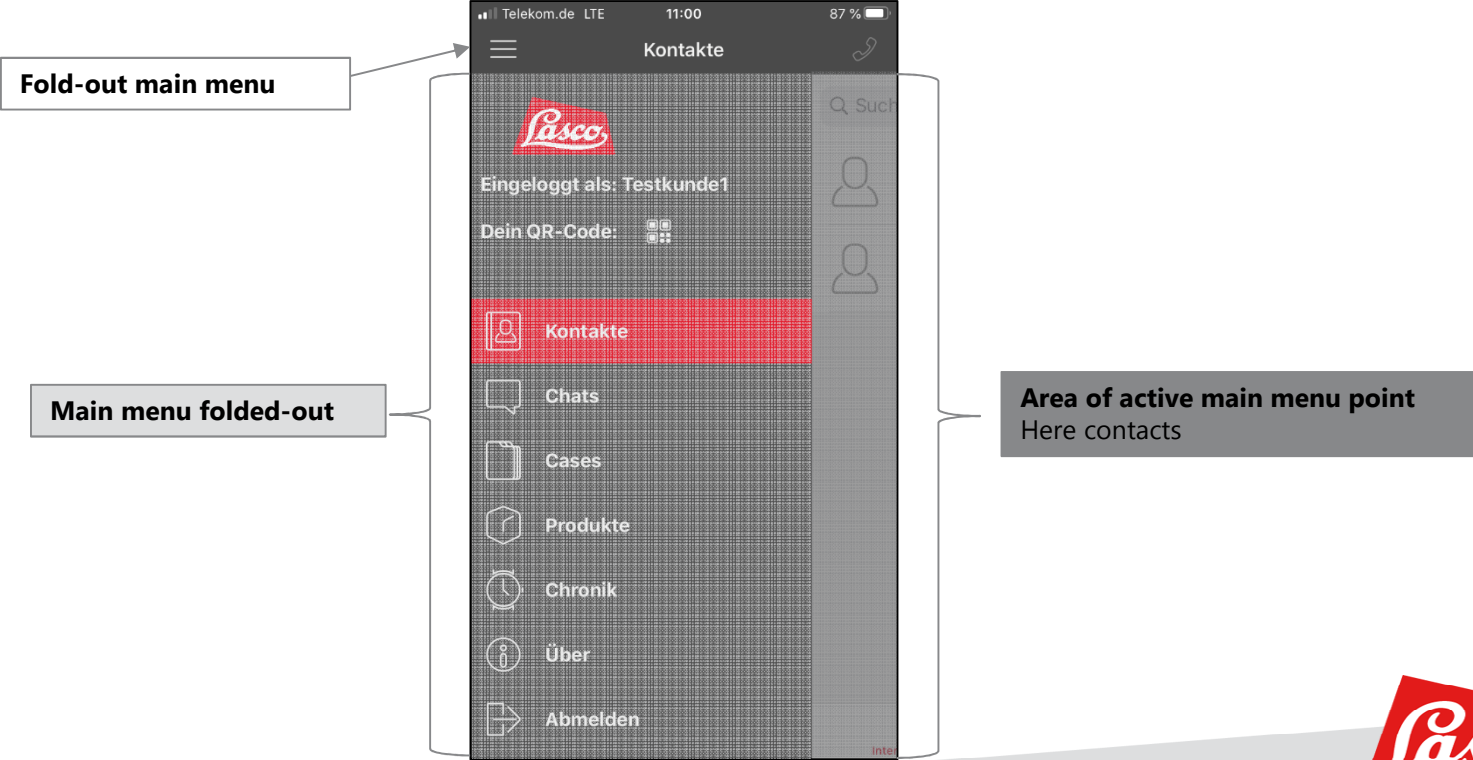
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LOGIN



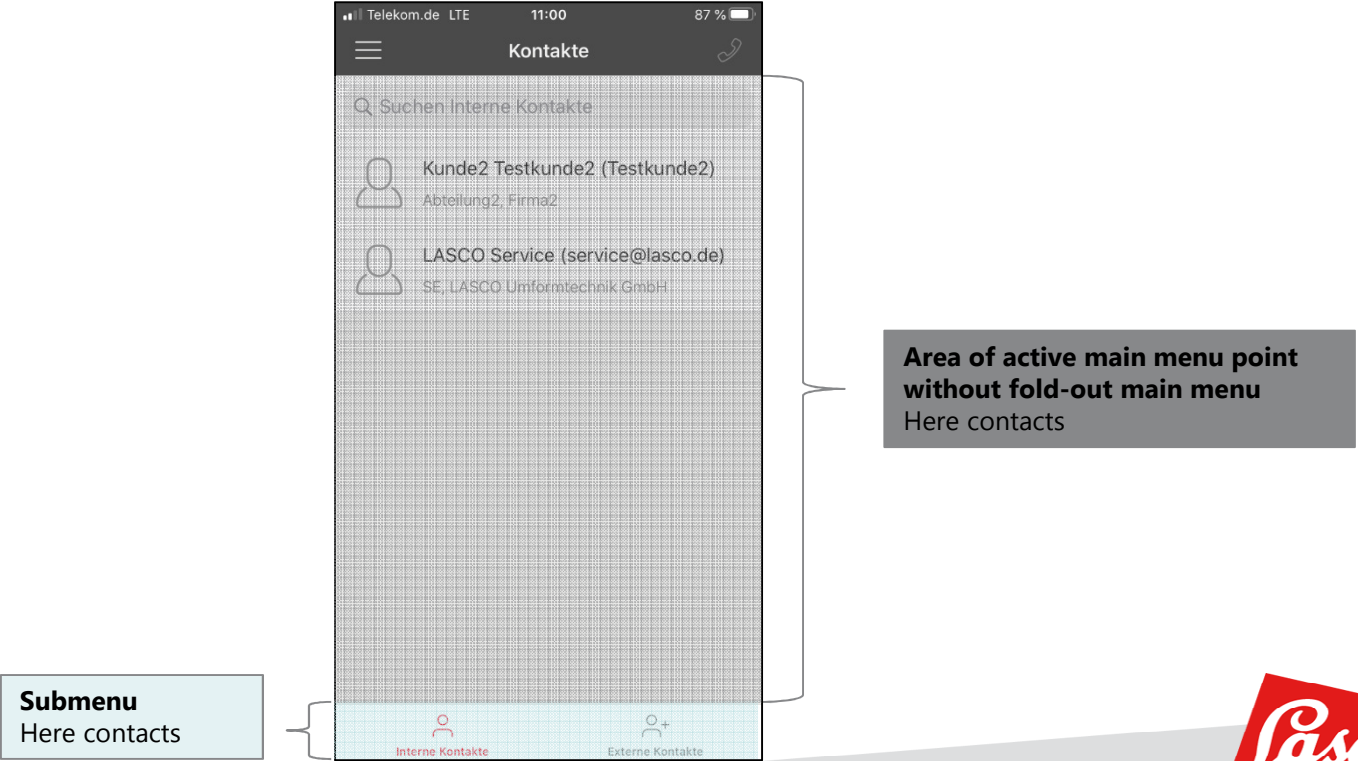
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GENERAL OPERATING CONCEPT – MAIN MENU, ACTIVE MAIN MENU POINT



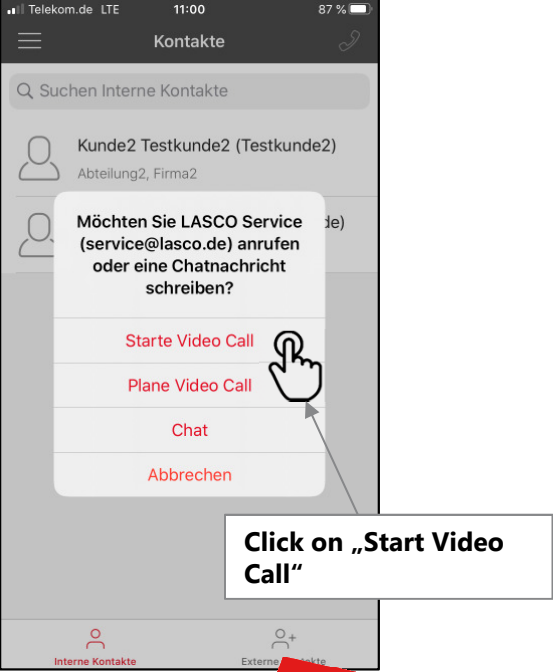
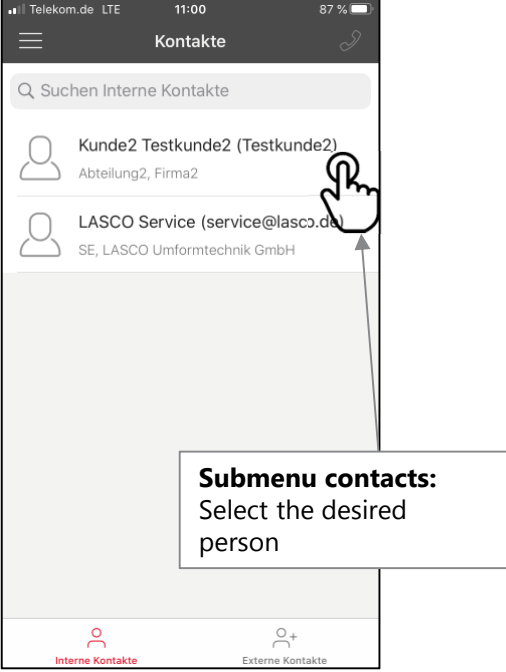
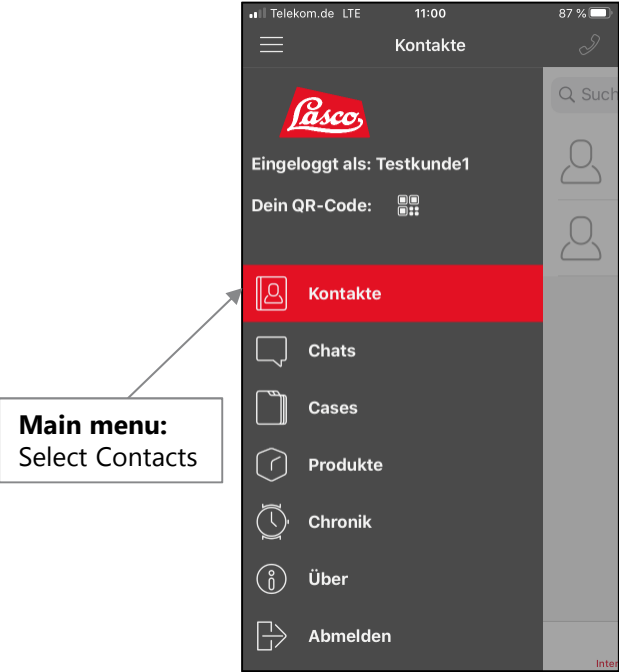
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GENERAL OPERATING CONCEPT – ACTIVE MAIN MENU POINT, SUBMENU



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CALL SOMEONE



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OPTIONS DURING THE CALL



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OPTIONS DURING THE CALL

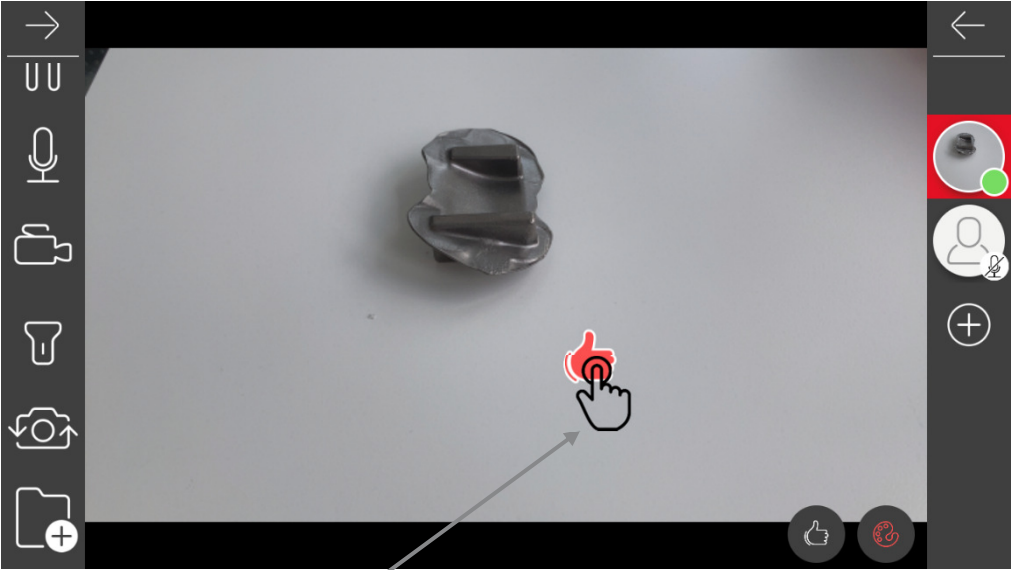
The screenshot displays a video call interface with a central video feed showing a metal part. The interface includes a top navigation bar with back and forward arrows, a left sidebar with icons for flashlight, camera, and case creation, and a right sidebar with icons for mute, video off, and a plus sign. At the bottom, there are icons for thumbs up and a red circular annotation tool. Callouts with arrows point to these features:

- Flashlight on/off**: Points to the flashlight icon in the left sidebar.
- Change main / front camera**: Points to the camera icon in the left sidebar.
- Create case from video call**: Points to the folder icon with a plus sign in the left sidebar.
- Add annotation into video call**: Points to the red circular annotation tool icon at the bottom center.
- Change colour in annotation**: Points to the red circular annotation tool icon at the bottom center.



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OPTIONS DURING THE CALL



Annotation in video call
Place by clicking



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CHAT WITH SOMEONE

Main menu: Select chats

Select from previous chats, or...

Create a new chat: '+', click and select contact

Add attachment picture/video

Display keyboard

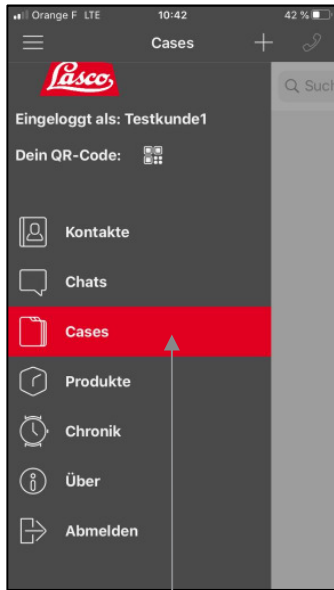
Send message

Translate message

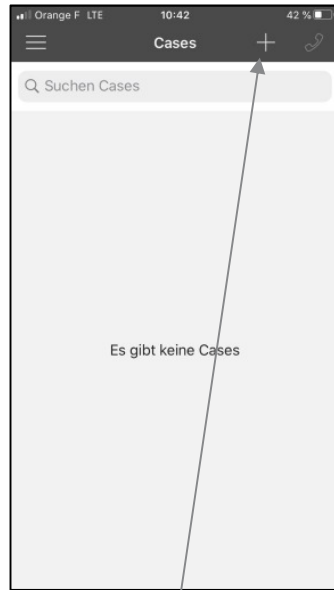


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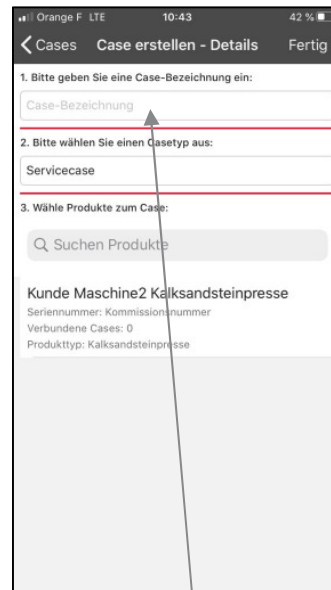
CREATE A CASE



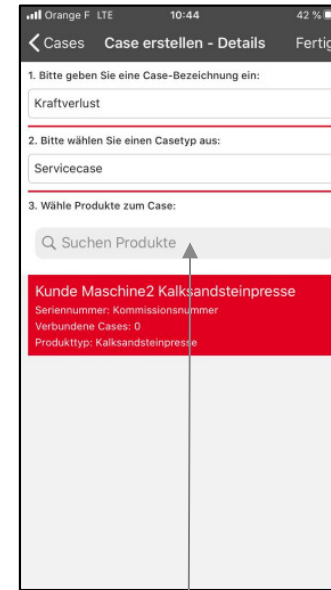
Main menu:
Select cases



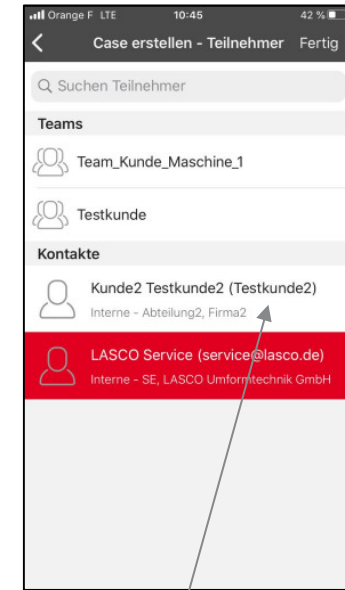
Create new case



Set case name, e.g. fault description



Assign case to your machine

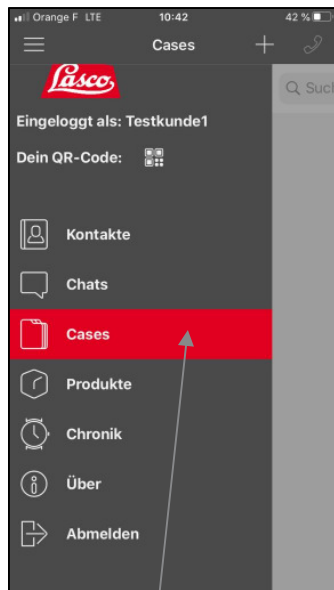


Specify participant

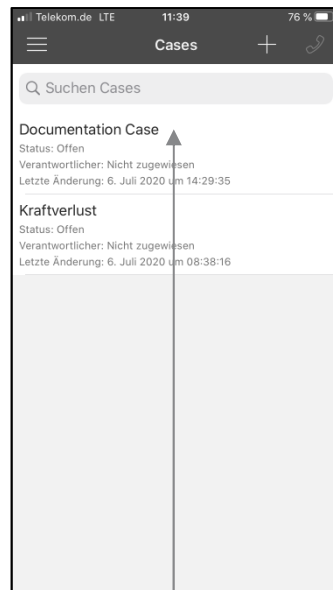


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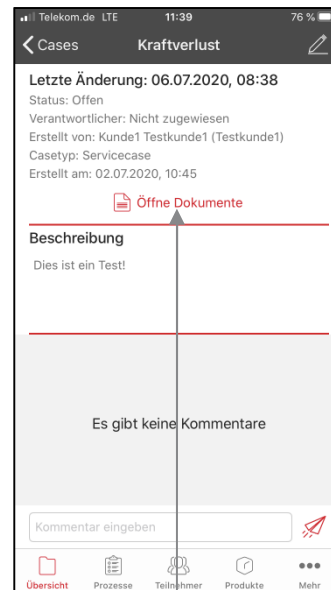
ADD IMAGES OR VIDEOS TO A CASE



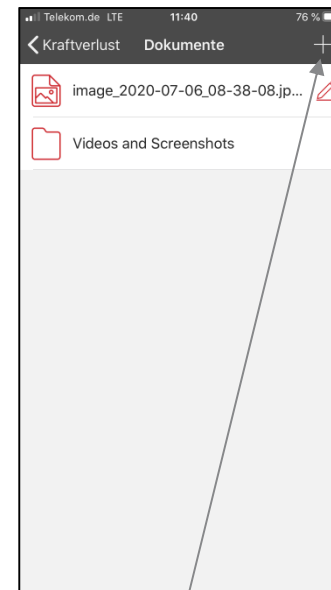
**Main menu:
Select cases**



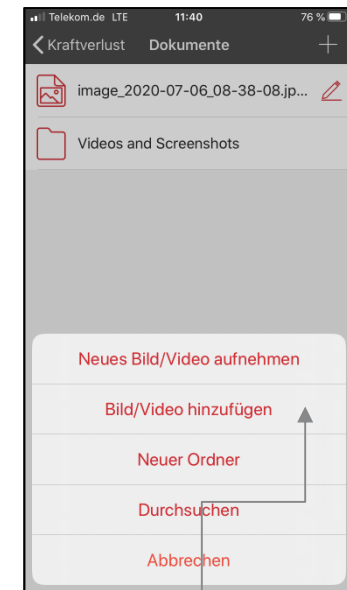
Select case



**Click on „Open
documents“**



Click on Plus



Select media



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